



Neighbourhood
Watch.

Websites:- www.tweedneighbourhoodwatch.org

www.facebook.com/TweedByronLAC

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Emergency Services—Phone App Now Available



iPhone



Android Phone

Emergency services have launched a new smartphone app to help Australians call the right number for help in emergency and non-emergency situations.

Emergency+ was launched by the Minister for Justice, Michael Keenan, at the City of Sydney Fire Station.

Developed by the Triple Zero Awareness Work Group (TZAAG), a national body that represents emergency call-taking agencies and their government and industry partners throughout Australia, the app was developed in response to a number of problems experienced by emergency call-takers and emergency services officers.

The TZAAG has identified that more than 66% of incoming calls to Triple Zero (000) are now made from mobile phones.

The **Emergency+** app uses the existing GPS functionality of smartphones to enable callers to provide emergency call-takers with their location information as determined by their smartphone.

When activated, the built-in accessibility features of a smartphone will describe aloud what appears on-screen, so a caller can use the app without seeing it.

Research also shows that few people know the State Emergency Services (SES) 132 500 or Police Assistance Line (PAL) 131 444 numbers, which means their default action is to call Triple Zero, needlessly tying up emergency call-takers.

The **Emergency+** app provides users with the contact numbers and a short explanation of when to call the non-emergency numbers such as the Police Assistance Line and the SES national number.

This is to help members of the public dial the correct number, and reduce the number of calls to the Triple Zero service that should be directed to another service.

The **Emergency+** app is available, free of charge, on iOS and Android devices through the [Google Play Store](https://play.google.com/store/apps/details?id=com.emergency) and [Apple App Store](https://itunes.apple.com/au/app/emergency/id985444444). For more information and training video visit The Tweed Valley Neighbourhood Watch web site:- www.tweedneighbourhoodwatch.org

Next Meeting:- Thursday 6th February 2014 - 3.00pm to 4.00pm
Reef Room, Pottsville Beach Neighbourhood Centre
Elizabeth Street, Pottsville Beach

Police, Fire, Ambulance 000 In an emergency	SES 132 500 State Emergency Service	Police Assistance Line 131 444 For non emergencies
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Community Promotional Stand

In October 2013 we took ourselves out into the Pottsville Beach Community and held two promotion and information days outside the IGA store. Our information packs gave people up to date information on things like Cyber Safety; Protecting yourself on-line; Scams and Home Security.

On the Saturday we enticed people into trying a sausage sandwich, by having a bbq sizzle. We would like to thank IGA for their support, it was greatly appreciated. On the two days members of Pottsville Beach Neighbourhood Watch assisted in setting up, handing out information leaflets and cooking sausages, a big thank you to all involved. There was a good response from the general public on both days. Next time we may look at alternative ideas as to how best promote Neighbourhood Watch in Pottsville Beach.



Pottsville Beach Area 11 Reported Crime Statistics for October & November 2013

Assault: _____ 8 incidents.
Break and Enter: ___ 0 incidents.
Stolen Vehicles: ___ 0 incidents.
Stealing: _____ 8 incidents.
Malicious Damage: __ 3 incidents.

Together we can help reduce crime in the community in which we all live. Report all incidents to the Police.



Thursday 6th February 2014
Time:- 3.00pm to 4.00pm
Where:- Reef Room,
Pottsville Beach Neighbourhood Centre,
Elizabeth Street,
Pottsville Beach.

Open Meeting All Welcome



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We would like to thank our sponsors for their assistance in printing and distribution of this Newsletter

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Pottsville Beach

Staff & Volunteers of Pottsville Beach Neighbourhood Centre