

# NHWA

Volume 9 Issue 3  
December 2014

Print Post Publication No. PP100018973

OFFICIAL JOURNAL OF NEIGHBOURHOOD WATCH AUSTRALASIA  
INCORPORATING NEIGHBOURHOOD SUPPORT NEW ZEALAND



**Help  
the Salvos  
shield those  
in need.**



**RED SHIELD APPEAL**

**Thank God for the Salvos**

**[www.salvos.org.au](http://www.salvos.org.au)**

**CREDIT CARD DONATIONS 13 72 58**



# Contents

## Every Issue

- 2 From the President
- 3 From the Chief Executive Officer
- 5 Board Member Introductions

## Features

- 8 NHWA Successful Community Funding Projects 2014
- 11 The Neighbourhood Watch Australasia Awards for 2014

## Reports

- 14 Australian Capital Territory
- 16 New South Wales
- 19 New Zealand
- 22 Northern Territory
- 25 Queensland
- 27 Tasmania
- 28 Victoria
- 30 Western Australia
- 32 Australian Federal Police



16



30



11

Contributions to *Neighbourhood Watch Australasia*:

Photography should only be supplied digitally via email or posted as original prints (please supply a stamped, self-addressed envelope for returning). Please avoid scanning of any type. Text should be supplied as a Microsoft Word document.

Advertisers Alert

Neighbourhood Watch Australasia appoints Countrywide Austral as the authorised publisher.

For enquiries regarding advertising in this magazine, please contact the publishers:

Countrywide Austral Pty Ltd

**countrywideaustral**

Level 2, 310 King Street, Melbourne 3000 Postal: GPO Box 2466, Melbourne 3001 Ph: (03) 9937 0200 Fax: (03) 9937 0201 Email: [admin@cwaustral.com.au](mailto:admin@cwaustral.com.au)

**Disclaimer:** Countrywide Austral ("Publisher") advises that the contents of this publication are at the sole discretion of Neighbourhood Watch Australasia, and the publication is offered for information purposes only. The publication has been formulated in good faith and the Publisher believes its contents to be accurate. However, the contents do not amount to a recommendation (either expressly or by implication) and should not be relied upon in lieu of specific professional advice. Neighbourhood Watch Australasia makes no representation, nor gives any warranty or guarantee concerning the information provided. The Publisher disclaims all responsibility for any loss or damage which may be incurred by any reader relying upon the information contained in the publication whether that loss or damage is caused by any fault or negligence on the part of the publisher, its directors and employees. **Copyright:** All advertisements appearing in this publication are subject to copyright and may not be reproduced except with the consent of the owner of the copyright. **Advertising:** Advertisements in this journal are solicited from organisations and businesses on the understanding that no special considerations, other than those normally accepted in respect of commercial dealings, will be given to any advertiser.



**Patricia Leary**  
President

# From the President

## Time is precious

There is nothing like reaching the end of another busy year to realise just how precious time is. This year, like so many previously, has just simply vanished with many meetings, appointments, events and travel. Each year I promise to really be retired, but then there is just one more problem to be addressed and solved or one more event to attend, then what do you know, it's the end of another year.

This calendar year for us at Neighbourhood Watch Australasia certainly has been a busy one; it's been heads down and full steam ahead as we enter our third funding year. I have only been able to keep track of the months by watching each of the successful projects as they have been completed, launched and achieved. Time is precious but so are

our NHW volunteers. It is a privilege to chair such a cohesive, collaborative team and I am thankful to our Board Members for their comprehensive commitment and dedication to ensuring the strategic direction and governance of our organisation remains relevant. Together we strive for continuous improvement to contribute to effective solutions to ensure community safety by reducing incidents of offending and victimisation. I would also like to acknowledge our CEO, Ingrid Stonhill, for her strength of conviction and commitment to all things NHWA. Her knowledge, passion and professionalism is the backbone of our many and varied community engagement activities.

But most importantly I would like to thank you, our members, our

strategic partners, our volunteers and our many and varied community members. It has been an honour to serve you, as the President of NHWA, for the last 12 months. The work that we do here is to assist you, to ensure that we can all collaboratively make our world a safer more vibrant place to live, work and play. In the words of George Bernard Shaw "people are always blaming their circumstances for what they are. I don't believe in circumstances. The people who get on in this world are the people who get up and look for the circumstances they want, and if they can't find them, make them."

May these Christmas holidays bring you happy circumstances .

Warm regards

**Pat**

Pat Leary, President, NHWA



**Ingrid Stonhill**  
Chief Executive Officer

# From the Chief Executive Officer

**S**ummer has arrived early; well it certainly has in Queensland, as we find ourselves in another heat wave, with no rain predicted anytime in the near future.

This kind of heat has all sorts of ramifications for so many people. Not least our rural farming communities as they struggle to find feed and water for their cattle and crops. I am lucky to have friends from the land. I have nothing but admiration for them, as our city life issues fail in comparison as they tackle the

somewhat harsh and heart wrenching daily decisions of farming life. I admire their resilience and also the spirit of the rural community that bands together in tough times. Us city folk have so much to learn from our rural friends!

Anyway, I got off track! Christmas is almost upon us. A time to be with our families and a time to be in the festive spirit. Christmas can also be a very lonely time for some. If you are lucky enough to have someone to enjoy the festive season with, then I would ask you to look around your

street, apartment and community and spare a minute or two to brighten someone else's day. If you know there is someone living alone or with no family, take a minute to consider how a small act of kindness on your behalf may impact on them.

Enjoy this final edition for 2014. Stay safe on our roads, stay safe in our waterways and I look forward to welcoming you all back to a wonderful and successful new year!

Happy holidays,

**Ingrid**



**LIKE us on Facebook, Neighbourhood Watch Australasia**

# Board Member Introductions



## Pat Leary - President

Patricia Leary is currently the State Secretary/Vice President Neighbourhood Watch Tasmania Inc. Pat has professed to recently retiring, and indeed has stepped down from being the Deputy President Fair Work Commission (and its predecessors) for some 28 years; a Member/President Tasmanian Industrial Commission some 12 years; a Member/President Defence Force Remuneration Tribunal over a 20 year period.

However Pat still serves as the Chair of the Northern Territory Police Arbitral Tribunal (since 2002); Chair of the Tasmanian Police Review Board and Member (since 2004); Chair Tasmanian Symphony Orchestra (since 2006); Chair Red Cross Tasmanian Bushfire Appeal Fund Distribution Committee; and Chair of the Centenary of ANZAC Steering Committee (Tasmania).



## Bernie Durkin - Vice President

Bernie is the Executive Manager for the Community Engagement Division of the Western Australia Police. Part of this role encompasses the position of WA State Director for NHW. In 1988 Bernie joined WA Police as a sworn Police Officer then switching to a Public Servant in 2008. In his current role Bernie manages a team of crime prevention community engagement staff and is extensively involved with NHW at both a State and National level. Bernie is currently the Vice President of Neighbourhood Watch Australasia.



## Margaret Pearson - Secretary

Throughout Margaret's career she has made a significant contribution to the voluntary sector by being involved with numerous community organizations including ACT Neighbourhood Watch Association Inc. where she held a number of positions within that organisation including President.

Having lived overseas for a number of years Margaret returned, with her family, to Canberra where she continues to follow her great interest in local and international politics. Margaret is currently the secretary/treasurer of NHWA.



## Ingrid Stonhill - Chief Executive Officer

Ingrid has extensive experience in local government, federal government and non government agencies. For the last 15 years Ingrid has been predominantly focused on community development, crime prevention and community engagement - within the voluntary, policing and government sectors.

Ingrid has been an elected local body politician, an advisor to a senior Member of Parliament, run her own Public Relations and Marketing business and spent two years as a volunteer in the Pacific Islands. Ingrid brings to NHWA an in-depth knowledge and understanding of the organisation as a founding member and administrator of the board. Ingrid was the inaugural National Manager of Neighbourhood Support New Zealand prior to immigrating to Australia.





### Clare McGrath - Board Member

Clare is currently the Vice-President and Board Member of the ACT Neighbourhood Watch Association. Clare has been an active member of NHW since 1985, primarily in the Ainslie Suburb of Canberra where she has lived since 1962 after moving from Melbourne.

Clare is employed with the Australian Electoral Commission and this is a busy role. Clare is a self-professed sports lover and a one eyed Hawthorn supporter.



### Roger Eynon - Board Member

Roger Eynon is from Wirral, United Kingdom. Both he and his wife moved to New Zealand together in October 2006, quickly settling in Wellington and have been lucky to integrate whole-heartedly in the Kiwi way of life.

Roger originally spent 21 years working for HSBC and then moved on to manage a community centre in Merseyside that hosted 47 service providers, a secondary care unit and a crèche. He moved to Merseyside Police as a Financial Investigation Officer in 2005.

After a brief stint with ACC, he commenced as National Manager of Neighbourhood Support New Zealand in February 2008.



### Troy Stephens - Board Member

Troy Stephens is a Senior Sergeant in the Northern Territory Police Force, Crime Prevention Section where he is responsible for Neighbourhood Watch NT Police Staff. Troy moved to the Northern Territory in 1997 and is married with a young family. Troy joined the NT Police Force in 2001 and since then has completed several years of remote policing and also worked as a Detective in Major crime and other investigative areas before being promoted to his current role.



### James Braithwaite - Board Member

Federal Agent James Braithwaite: Team Leader, High Tech Crime Operations – Cyber Crime Prevention.

James joined the Australian Federal Police in 1997 having previously served with the Northern Territory Police. He has worked in a range of areas within the AFP from Community Policing to Counter Terrorism and People Smuggling before recently taking up his current position. His team is responsible for the development and implementation of internet safety education and awareness raising programs.



### **Brad Shepherd - Board Member**

Chief Superintendent Brad Shepherd joined NSW Police Force in 1980. He currently serves as the Commander of Operational Programs and is the Corporate Sponsor for Crime Prevention and Chair of the Australia New Zealand Police Advisory Agency Crime Prevention Senior Officers Group. A 33 year career in law enforcement has spanned several roles including General Duties, Radio Technical, Covert Technical Surveillance, Staff Officer, Counter Terrorism, Operational Communications and Local Area Commander. Brad holds a Bachelor of Business (BBus) and a Master of Business Management (MBA).



### **Geoff Kloot - Board Member**

Geoff Kloot has been extensively involved in NHW groups in Victoria since 1985. He has held many positions ranging from Zone Manager, Area Manager, Deputy Chairman and Division Chairman. Geoff is also a member of the NHW Victoria board.

In 2007 Geoff received an Australia Day Award and NHW Victoria State Award of Honour for his services to the community. In 2010 Geoff was awarded the Sgt John Cain Memorial Award for Distinguished Service to NHW. Geoff also received the NHW Australasia Malcolm Grant Volunteer Member of the Year Award in 2013.

Geoff was also the leader of the project team that developed the Diagrammatic Brochure on Domestic Violence for NHW Australasia and which has been widely distributed throughout Australia.

In his working life, Geoff was a senior manager with a State Government agency and then a management consultant. Geoff is married with two adult children and four young grandsons. As a pastime, he enjoys photography.



### **Paul Stewart - Board Member**

Assistant Commissioner Paul Stewart commenced his career in the Queensland Police Service in 1982. During his time with Queensland Police Service, Mr Stewart has held a number of positions ranging from the Forensic Services Branch, Acting Director of the Media and Public Relations Branch, Chief Superintendent, Project Manager of the QPRIME Project for the QPS, to Assistant Commissioner of Information and Communications Technology.

In June 2013, Paul commenced a new role as the Assistant Commissioner, Community Contact Command. This new role includes the Media and Public Affairs Group, Police Communication Centres throughout the State, the Policelink call centre and other community based areas such as the Queensland Police Citizen Youth Clubs, Crime Prevention, the Queensland Police Pipes and Drums and Crime Stoppers.



# NHWA Successful Community Funding Projects 2014



The 2014 funds were focused on dealing with any Neighbourhood Watch crime prevention or community safety project that engaged and strengthened the local community, improving quality of life and combating fear of crime.

This year a total of thirty three applications were successful. The breakdown of where successful applications were received from is as follows:

Queensland	18%	Australian Capital Territory	3%
Victoria	24%	Northern Territory	12%
Western Australia	18%	Tasmania	4%
New South Wales	12%		

## CFP14-01 NHW Tweed Valley – NSW \$2901.00

Resources: keys, caps, pens, rulers

**Project details: *Tweed Valley NHW Needs You.*** The aim of this project is to promote community awareness of NHW in busy community areas such as shopping centres, markets and other community events. The idea behind this project is educating the public of Neighbourhood Watch and the benefits of being part of an organisation that works to help police in keeping the neighbourhood safe.

## CFP14-02 Armadale NHW – WA \$3000.00

Alarms for ORV

**Project details: *Off Road Vehicle Register.*** This project involves the setup of an Off Road Vehicle Register including fitting alarms to off road vehicles. The priority is to reduce the instances of theft in the community and the identification of vehicles by police.

## CFP14-03 Casey NHW – VIC \$270.49

Printing of brochures

**Project details: *NHW Community Safety Family Fun Day.*** The aim of this project is to print advertising brochures to inform the community about a Neighbourhood Watch Community Safety Fun Day being held in the local community.

## CFP14-04 Tiwi Island NHW – NT \$2849.20

Gardening equipment

**Project details: *Clean and Clear.*** The Clean and Clear project aims to educate local residents to clear rubbish in the community of Wurrumiyanga, NT. Residents and community members will be working together to clean up and clear out their overgrown weeds and rubbish, making it safe from fire, health risks, weed and vermin infestations.

## CFP14-05 Whittlesea NHW – VIC \$2712.95

Resources: stickers and pencils

**Project details: *Tradies – Secure Your Tools.*** The aim of Tradies – Secure Your Tools is to prevent and reduce the incidence of theft of tools from tradies' vehicles through reinforcement of key crime prevention messages about the increased risk associated with leaving tools in unattended vehicles.

## CFP14-07 West Cairns NHW – QLD \$ 1056

Fridge magnets

**Project details: *Home safety messages.*** The aim of this project is to distribute fridge magnets with safety messages about reminding residents to secure their home and cars.

## CFP14-08 City of Melville – WA \$3000.00

Resources: notepads, NHW banners

**Project details: *Community Safety Project.*** This project aims to educate the local community with distribution of NHW resources containing safety messages.

## CFP14-09 Cabramatta – NSW \$600.00

Brochures

**Project Details: *NHW membership drive.*** Cabramatta NHW plans to increase NHW membership and awareness by running a membership drive in the local community.

## CFP14-11 Gosnells – WA \$3000.00

Brochures and door bags

**Project details: *Neighbourhood Watch/Safe City Program Promotions.***

The project will consist of designing promotional resources and completing door knock events in targeted areas to raise awareness of door to door scams among seniors and vulnerable people.

## CFP14-13 Natone – TAS \$645.00

Security camera

**Project details: *Eyes at night.*** To purchase and install a comprehensive CCTV system to monitor a local

community park area that is a target to vandals and hoons.

---

**CFP14-14 A NHW – NT****\$3000.00****Good Sports Alice Springs**

**Project details:** To promote community safety in conjunction with drug free sporting events within remote and indigenous communities, in Papunya, NT.

---

**CFP14-14 B NHW – NT****\$3000.00****Good Sports Tiwi Island**

**Project details:** To promote community safety in conjunction with drug free sporting events within remote and indigenous communities, in Wurrumiyanga, NT

---

**CFP14-15 Denistone – NSW****\$3000.00****NHW street signs**

**Project details:** *Refurbishment of NSW Street Signs.* The project aim is to reinvigorate NHW in the local community by replacing old and damaged street signs.

---

**CFP14-17 NHW – ACT****\$1020.80****Brochures**

**Project details:** *Property Identification Leaflets.* To improve awareness about the advantages of marking your property with an identification number.

---

**CFP14-18 Armadale – WA****\$2327.90****Resources, bags**

**Project details:** *Street Meet and Greet.* The Street Meet and Greet program is aimed at new residents moving into the district. By hosting meet and greet events it raises awareness of neighbours looking out for neighbours and building a stronger community.

---

**CFP14-19 Kuring Gai – NSW****\$2724.98**

**Resources:** NHW banners, brochures, NHW shirts

**Project details:** *Prevention with Pizzazz.* This project aims to increase NHW awareness, visibility of volunteers and

crime prevention initiatives at local community events in the Kuring Gai area.

---

**CFP14-21 Greater Shepparton – VIC****\$3000.00****Resources for event**

**Project details:** *Meet your Street Family.* This project intends to make a positive impact on the society by connecting communities together by holding a series of local events in the Greater Shepparton area.

---

**CFP14-22 West Moonah – TAS****\$2400.00****Activity sessions and brochures**

**Project details:** *Safe and Active.* To provide weekly physical activity sessions and safety messages to young adults under 25. The sessions will be hosted by local supporting professionals and Tasmania Police are hoping to build relationships and increase safety awareness.

---

**CFP14-23 NHW Carlton – VIC****\$3040.40****Self-defence classes, Interpreters, child carers**

**Project details:** *Mother and Daughter self-defence program.* The aim of the project is to provide women and their daughters with basic information on keeping themselves safe when moving about their home environment and the street system beyond. The program will teach common-sense techniques to avoid hazardous situations.

---

**CFP14-24 Jindalee – QLD****\$3000.00****Community Noticeboard**

**Project details:** *Jindalee Neighbourhood Watch.* This project aims to reach non-computer users in the community by installing a NHW Community Noticeboard in a popular area of the community. The notice board will display valuable crime prevention advice and important community information.

---

**CFP14-25 Macleod – VIC****\$1200.00****Materials to build libraries**

**Project details:** *Free Little Libraries.* This project aims to have free little libraries located within two local parks.

The libraries hope to create community hubs for people to gather with their children. The libraries will be built by local students and it is hoped that through the involvement the students will learn the importance of respecting a community asset and also learn the impact on the community if the asset is damaged by vandals.

---

**CFP14-27 Dederang – VIC****\$880.00**

**Resources:** letterbox signs, window stickers, UV pens

**Project details:** The aim of this project is to provide NHW resources and to educate the community about NHW at a local community event movie night.

---

**CFP14-28 Wodonga – VIC****\$2994.00****Notepads and promotional material**

**Project details:** *Take responsibility for your home security.* The aim of the project is to reduce the instances of theft of property from unlocked homes and cars, by making people aware of simple steps to avoid becoming victims of this type of crime.

---

**CFP14-31 Gold Coast – QLD****\$494.40****Hall hire, pens and notepads**

**Project details:** *Gold Coast Fraud Forum.* Gold Coast NHW will run a fraud forum to raise the awareness of the different types of fraud and the consequences currently being carried out on the Gold Coast in an attempt to stop fraud and the harms caused.

---

**CFP14-32 Gold Coast – QLD****\$2350.00****Stickers**

**Project details:** *Wheelie Bin Stickers.* Through the prominent placement of stickers on wheelie bins, this project aims to increase awareness of Neighbourhood Watch and decrease crime.

---

**CFP14-33 NHW – NT****\$2997.50****Technology update**

**Project details:** *NHW responsive website.* The aim of this project is to update the NHW website with

the latest software technology that allows users to visit the website with smartphones and tablets.

---

#### CFP14-34 Sunnybank – QLD

**\$2690.60**

##### Wheelie bin stickers

**Project details:** *Slow down in our streets.* The aim of this project is to create awareness and encourage drivers to slow down.

---

#### CFP14-35 Winchelsea – VIC

**\$1000.00**

##### Transport to attend NHW event

**Project details:** *NHW Good Neighbour School's Day.* The aim of this project is to highlight aspects of community safety – this year's focus on cyber safety and knowledge of dangerous reptiles – and possible strategies; to improve relationships between police and kids by enabling primary school age children to see police in a positive and fun way as an aid in crime prevention; to facilitate social interaction between kids from district schools.

---

#### CFP14-36 Bray Park – QLD

**\$1504.25**

##### Resources: pens, key rings and lanyards

##### Project details: *Community*

**Engagements.** This project aims to assist existing NHW groups and to promote awareness of NHW to encourage new membership in new areas.

---

#### CFP14-38 Shire of Capel – WA

**\$880.00**

##### Self-defence course

##### Project details: *Protect our sitting ducks.*

The aim of this project is to run a 6-week self-defence course for local seniors. Seniors will learn the basics of defending themselves therefore having an increased sense of safety and confidence.

---

#### CFP14-42 Shire of Harvey – WA

**\$715.00**

##### Graffiti removal materials

##### Project details: *Graffiti Free*

**Neighbourhoods.** The aim of the project is to give local community members and business owners access to graffiti removal kits if they are a

---

victim of an attack of graffiti vandalism on their property. It promotes that the community cares and graffiti will not be tolerated.

---

#### CFP14-43 NHW – TAS

**\$1155.90**

##### Security cameras

##### Project details: *Watching out for the Bush.*

The aim of this project is to reduce the risk of offences being committed in remote bush areas by installing CCTV cameras.

---

#### CFP14-44 Central Wynard – TAS

**\$770.60**

##### Security cameras

##### Project details: *Eyes in the bush.*

The project aims to reduce the misuse incidents, damage reports and antisocial behaviours that are being caused in recreational reserve areas. The project would aim to install cameras to assist with the recording of incidents as they occur and, via footage obtained, assist in the investigation and prosecution of offenders.

---



# The Neighbourhood Watch Australasia Awards for 2014

This year the NHWA AGM, Conference and Awards Dinner was held at Cabarita Beach, northern New South Wales. The Conference commenced with an Information Training Day for local NHW members from Tweed Heads and surrounds. Thanks must go to former Volunteer of the Year Winner, Gordon (and Doreen) Levenson for helping to make the training day such a success.



**T**he Awards dinner was graced by our "special guest" NSWPF Deputy Commissioner, Nick Kaldas, who assisted in honouring our award recipients and making our event very special.

We are excited to say that Neighbourhood Watch is truly reinvigorated across Australasia. This was testament through this year's award nominations. There was an exceptionally high calibre of nominations and we are very excited by the innovative work by some extraordinary volunteers. Unfortunately not everyone can win, but we wish to present this year's three major award winners.

## Introducing

**Senior Constable  
Tracy-Dale Middleton,  
Northern Territory Police**

### **Winner of the 2014 Neighbourhood Watch Australasia Police Commissioners Award**

Tracy-Dale's enthusiasm and energy makes her a natural when it comes to community engagement. She is passionate about crime prevention and has the ability to engage with all members of the public from diverse backgrounds, ages and experience. She has been involved in many activities with a variety of community partners to build community spirit and cohesion.

Through building strong relationships with many community groups and individuals Tracy-Dale is able to leverage and maximise her efforts. Funding was successfully obtained from the Australian Government to run a series of youth related events. In conjunction with the NTG Office of Youth Affairs, local councils and Music NT, large-scale events were held in Darwin, Katherine and Alice Springs. This increased greatly the exposure of Neighbourhood Watch to a young audience in an engaging way.

It would be hard to find a better ambassador for the Neighbourhood Watch, with a facilitative leadership style Tracy-Dale engages and empowers community members



Winner of the 2014 NHWA Police Commissioners Award, Tracy-Dale Middleton. Photo (L-R) NHWA CEO Ingrid Stonhill, NSWPF Deputy Commissioner Nick Kaldas, Winner Tracy-Dale Middleton.

and volunteers to take action and get involved. Her dedication and belief in crime prevention is contagious, she encourages all to contribute in their areas of interest and ability and she never fails to genuinely thank any assistance or effort.

She goes to great lengths to ensure that the organisation is transparent and accountable and that Board Members are fully informed of initiatives and activities she is undertaking. Her professionalism is outstanding in fact often going beyond what is required and working long hours and being flexible in her approach to include others.

Tracy-Dale is also an innovator, understanding that NHW NT must evolve and adapt to ensure that it is relevant and that its messages are accessible to all, examples of which include our new look newsletter, our Facebook page with over 2,300 likes and ensuring that the new website has capacity to allow future projects using YouTube.

Congratulations Tracy-Dale.

## Introducing

### Philip Brown, Ryde, New South Wales

**Winner of the 2014 Neighbourhood  
Watch Australasia Malcolm Grant  
Volunteer Member of the Year Award**

Philip has built up relationships with local groups and represents NHW with the local Ryde Council, Ryde Chambers of Commerce, service groups, and local sports clubs. Philip is developing ties with the Chinese, Korean and Farsi communities where he is about



Presentation of Volunteer of the Year Award Winner, Philip Brown. Photo (L-R) Brad Shepherd, NSWPF Deputy Commissioner Nick Kaldas, NHWA Vice President Bernie Durkin, NHWA President Pat Leary, Winner Philip Brown, NHWA CEO Ingrid Stonhill.





Presentation of the Commonwealth Minister of Justice Innovation Award. In the absence of Matthew Brookhouse the award was presented to NT Board Member Troy Stephens. Pictured (L-R) NSWPF Deputy Commissioner Nick Kaldas, Troy Stephens, NHTA President Pat Leary, NHTA Vice President Bernie Durkin, NHTA CEO Ingrid Stonhill.

to print leaflets in their language promoting NHT.

By example Philip has encouraged over 4,700 residents to become involved in NHT. He has set up three Assistant Coordinators one for each area as well as over 60 newsletter delivery personnel.

Philip regularly meets with local members of the public to ascertain their concerns and advises members of Council whilst continuing to espouse the merits of NHT. He personally has garnered support from local businesses as sponsors and partners to contribute finances to offset the cost of the newsletter and associated running costs. Philip and his committee have plans in train to expand into another five adjacent defunct areas in cooperation with the local residents of Denistone East, Ryde and West Ryde, the police and local government. Currently he is busy setting up a long term strategy to insure that all concerned parties are on board so that failure is not an option.

Philip was employed for over 44 years with the Electricity Commission of NSW, which became Pacific Power and later Transgrid. He resigned in 2011 as a Senior Public Servant but continues to live an active life within the local community.

Philip has had a distinguished career as a volunteer outside of his work:

Congratulations Philip.

## Introducing

### Matthew Brookhouse Northern Territory Fire and Rescue Service

#### Winner of the 2014 Commonwealth Minister of Justice - NHTA Innovation Award

This award is given in recognition of an innovative community

project, promoting community safety and NHT values. This award is selected through the NHTA Community Funding Program.

The Clean and Clear Program Matthew developed is specifically designed for remote and Indigenous communities. The project is to engage and educate the community to start helping themselves to prevent sickness and illness, fires and in turn will hopefully help promote tourism to the area.

The overall objective is to work with the whole community to clean up rubbish from around houses and to keep grasses cut short around houses and other buildings prior to the upcoming fire season.

There are many complex issues within communities and this project has been designed to help educate community members about the actions they can take, with support, to improve overall health, wellbeing and community safety.

NHTA is working in partnership with the NT Police and NT Fire and Rescue Service to promote this initiative.

Well done Matt.

(Matthew was unable to attend the Awards Dinner so his award was presented to the Northern Territory Board Member Troy Stephens).



NHTA President Pat Leary presenting award of appreciation to Deputy Commissioner Nick Kaldas.





NHW AUSTRALIAN  
CAPITAL TERRITORY

# Belconnen Police Station Open Day and Security Expo

Clare McGrath

**M**ore than 2,000 people attended the Belconnen Police Station Open Day and Security Expo on Saturday, November 8, 2014.

Neighbourhood Watch and Crime Stoppers were in attendance.

The new NHW ACT sample bags were a great success and new members were signed up.

Members of the public were educated on how to keep themselves, their property and their business safe with free security products and giveaways.

Crowds enjoyed a guided tour through Belconnen Police Station, face painting, a jumping castle and a special visit from Constable Kenny Koala.











NHW NEW SOUTH  
WALES

## Cops reel in kids

**S**hoalhaven LAC's Cops & Koori Kids Fishing Program passed the 200 mark last month, as 21 local aboriginal children attended the workshop at Greenwall Point. Although the fish weren't biting, everyone had a great time. Since its establishment in 2000 by Inspector Steven Johnson, the program has helped break down barriers between the local aboriginal community and police. "Fishing has always been an integral part of cultural and ceremonial life for aboriginal communities," said Inspector Johnson.



## CAPP in Botany Bay

**L**ast month community leaders got up close and personal with Botany Bay police who created scenarios that demonstrated what police do every day. Visitors were treated to Taser and radar detection demonstrations and participated in radio exercises and a mock arrest. They also saw the custody process and police administrative work.

Crime Prevention Officer Constable Dean Hogden said it's a different way to interact with the people we work with everyday. "Our aim is for our relationship with the community to reach another level, and I think you get that with engagements like this," he said.

Brett Dawson, Senior Constable Andrew Ellison and Avis Budget's Brent Steed at Mascot police station. Photo courtesy of Carly Early, *Southern Courier*.





# CAPP in Cabramatta



**C**abramatta LAC welcomed members of the local community last month to gain a more in-depth understanding of police work. Participants learned about the work of crime scene, highway patrol and region enforcement squad officers. They also received a domestic violence presentation.

Cabramatta LAC Commander Supt Wayne Murray said, "The feedback I received from participants was incredibly positive." One of the participants was particularly impressed saying, "With all this technology, if you're thinking of committing a crime – don't!"

Left: Leading Senior Constable Hani Hanna demonstrates the use of a taser.

Below: Leading Senior Constable Aslim Khan explains exhibits handling procedures.





# Dancing up a storm

**T**he Macquarie Fields and Campbelltown LACs hosted a debutante ball in September with 12 police officers and one IPROWD student partnering local debutantes for a night of dancing to the NSWPF Rock Band. Macquarie Fields Commander, Supt Sean Gersbach, congratulated all involved and said he was proud of the support police provide to the Aboriginal community. "The night highlights the strong relationship between local police and our community."



# Newcastle police a hit

**F**amilies flocked to Camp Shortland on the Newcastle foreshore recently for the Newcastle City LAC Community Day. The demonstration by Police Rescue was a hit and the kids enjoyed climbing on the many different vehicles on display. A few new 'recruits' were even signed up! Newcastle City Commander, Supt John Gralton said it was a terrific day out for the community, getting up close and personal with their police.

"We thank all commands who helped out including the Police Air Wing, SPSU, PCYC, Water Police, the Road Wise Unit for young drivers, School Liaison Unit, Dog Unit, Police Rescue, Crime Scene, Police Transport Command, and our wonderful Volunteers In Policing. "It was also great for the police involved to be greeted by happy smiling faces – which is not often the case in their day-to-day work," he said.



# Neighbourhood Support New Zealand A 2014 overview

**Roger Eynon, Chief Executive Officer, Neighbourhood Support New Zealand**

It's interesting sitting down to write an overview of a year that has nearly passed. I can still remember how I opened up 2014 with progressing ideas for the future that came out of my Christmas leave period and January thinking. I have had a number of epiphany moments during my six and a half years. That period and the months since have continued along that path.

I knew that this year would serve up the milestone managing a funding programme for the Ministry of Justice for the fourth consecutive year. I watched as other organisations struggled to do what NSNZ found was comfortable accomplishing although I wouldn't say it was easy. NSNZ is now on the cusp of delivering \$1 million

of investment into Neighbourhood Support in the community and for those who chose to be applicants; they too have learned how accessing funding has changed. There is emphasis on alignment of local outcomes to NSNZ contracted outcomes, as well as actually possessing the detail required to access funds in terms

of today, rather than what was the standard going back five or six years. Times have indeed changed.

## **Fund management**

In 2011, NSNZ introduced a real challenge for Neighbourhood Support Areas to succeed in securing funds that we managed. It was not universally well received, which was fair enough and we saw that coming. Four years on, the environment closely mirrors the stringent but logical set of criteria we put in place back then. We saw that coming too.

We also sailed through our third consecutive audit by KPMG without issue. Our audit for the year 2012-13 was included within our tender for funds from the Ministry of Justice for the current period. The material we presented, along with robust references and the positive audit we worked hard to achieve, paid dividends and we were awarded the maximum amount available, without a single additional question being asked of us. In essence, this is a major part of our



NSNZ Pilot Board.





Auckland Council and regional NS.

business – it's not all of it, but it would not be an understatement to say that these points are crucial building blocks for our sustainability. Get it wrong and immediate options are severely limited.

### Governance fit for the times

In February, our then Chair, Barry Hyde and I reflected on NSNZ itself. The end result was to propose to the Board and members to trial a refreshed structure, under a pilot period. That period is for 18 months. Long enough to attract and retain appropriate Board Members and to deliver. The reason for such thinking was that key Board roles were in the hands of locally elected people. When asked directly, those individuals stated that they really were not best placed to carry out a Board role. We identified that what we had were square pegs trying to fit into round holes. That's no one's fault but is the result of a constitutional right rather than a business need. It was clear that both exist in the same space but there was insufficient focus on the latter. Instead of a knee jerk reaction to change the constitution, a pilot period was agreed to demonstrate whether things could be done better, fairer and more reliably but retain district input and decision making. For the pilot period, NSNZ Board has reduced from 16 to 7 in number. I have been told that in making that decision alone, NSNZ has made itself more attractive for external parties to work with.

### What else?

2014 exhibited NSNZ interests and tangible involvement with Auckland Council and Wellington City Council – two of the biggest local authorities in New Zealand. Until 2011-12, we had no tangible connections with either.

Auckland Council, under the Community Development arm of their business, supports Neighbourhood Support. They also support Neighbours Day Aotearoa (NDA). We offered an opportunity for Council and Neighbourhood Support from Auckland, Counties Manukau and Waitemata Districts to collaborate and work towards the annual March date for Neighbours

Day by working through a joint approach to seize the opportunity of a *Summer of Neighbourliness* (for more information – refer to NDA website). An initial gathering focused on shared outcomes. All parties saw this as an opportunity to work together. For the record, 10 out of 12 Neighbourhood Support Districts were involved in NDA 2014 with at least 23 Neighbourhood Support Areas managing the actual delivery in a planned manner. Both parties have since met again and a joint approach with shared outcomes was drafted.

Wellington City Council (WCC) has been extremely supportive and tangible in their involvement. Neighbourhood



Massey Design students.



Community parade.

Support can look different in different places. Avoiding an inflexible and prescriptive approach has been very beneficial. NSNZ relationships are many. Our relations are a bit like a spider's web. We spin our threads into a web that we bounce up and down on rather than sit within. We are agile enough to move about and find the best place to sit and become integral to what best suits our aspirations.

NSNZ allocated funds to WCC to assist in progressing mutual beneficial outcomes. Their Community Development arm enlisted Massey University through the Design School and the end result has been something that only younger people could come up with. An approach conceived and delivered by young people, who find themselves in neighbourhoods for a short period, who find it difficult to be involved in or connected with the neighbourhood they are in. The outcome of this piece of work has turned heads and is a viable prospect outside of Wellington.

### **District Representative Forum and outcomes**

We have just had our AGM. The way NSNZ meetings take place has changed hugely during this period. All came together for the AGM and a forum. With a reduction in governance duties, the time was utilised to demonstrate national opportunities, including a comprehensive

presentation on the progress and impact of Neighbourhood Policing Teams by Police (look up *Problem Solving Policing* on YouTube) and the introduction of a new tool that will provide appropriate information to Neighbourhood Support and similar organisations in a consistent manner. This tool is the result of NSNZ working with NZ Police. It will do an awful lot more than simply provide information to the community. It manages risk and Neighbourhood Support involvement will assist in up-skilling local Police. It's a win-win for all parties.

My colleague Supriya Rathod (NSNZ Community Partnerships and Development Manager) and I were invited to attend the Acknowledging

Volunteers event at the Fickling Community Centre in Three Kings, Auckland. We were invited because of our recognised diverse approach to Neighbourhood Support across the country. NSNZ had also allocated funds to assist in a new intake of Community Safety Ambassadors and supported the event in its own right. I witnessed not just the huge body of volunteers that participate but also how they valued our support, involvement and very modest allocation of the funds they needed. It turned out that our key funder was also present. I'm sure you can appreciate how important it is for the main financial supporter of NSNZ to see the loop close in front of them.

We know what the national body and national office are here to do. NSNZ is a connector and enabler. It exists not to duplicate what is being done locally, but to ensure that opportunities and the means to deliver opportunities are provided either directly or indirectly by us to grass roots Neighbourhood Support and continue to do so. We have to find the right pathway to provide opportunities and we have to ensure that *relevance* is a word known and understood by all.

NSNZ is well placed to influence and be influenced in a way that provides a clear steer for future planning, delivery and opportunity. We are also very aware of a simple three letter word that has to be evident within Neighbourhood Support and its activities. It's a simple word – FUN; short and sweet but not often spoken nearly enough.



District representatives.



# Membership doubles in a year NHWNT “dynamic and vital”, AGM hears

Neighbourhood Watch NT doubled its membership to 400 in the past year and more than 2,500 people followed it on line, the organisation’s 2014 annual general meeting was told.

**F**ree crime prevention workshops in three Territory centres, Safety House talks to more than 8,000 school children, a growing number of active volunteers and more community groups asking NHWNT to attend their events were among events highlighted.

NHWNT patron, Chief Justice Trevor Riley, told the AGM: “Neighbourhood Watch is a very dynamic and vital organisation. It is regarded highly in the community and has a very positive profile.”

He said the success of NHWNT was demonstrated by doubling its membership. As well, there were about 50 people waiting to join, now being taken through the approval process.

NHWNT had regional co-ordinators in Darwin, Katherine and Alice Springs. The position in Tennant Creek was yet to be filled.

The Safety House program had been reinvigorated, with a police officer appointed to co-ordinate it.

The program was not confined to private homes and about 40 businesses had signed up as Safety Houses, including one in Tennant Creek.

Chief Justice Riley congratulated NHWNT Support and Liaison Officer, Senior Constable Tracy-Dale Middleton, who recently received the Neighbourhood Watch Australasia Commissioner’s Award for her dedication to crime prevention in the NT – the first NT police officer to receive this award.

He said those involved in NHWNT, the police officers, the board of management and the dedicated volunteers were all making a positive contribution to the community, helping people feel safe.

Police Acting Commissioner Reece Kershaw said since its establishment in 1988, Neighbourhood Watch around Australia had formed a strong partnership with police.

NHWNT had been working closely with police in a crime prevention pilot project in two Territory

communities – on the Tiwi Islands in the Top End and at Papunya in central Australia.

Mr Kershaw said having 2,550 people following NHWNT on Facebook was a “significant achievement”.

Vicki Schultz, re-elected as NHWNT President, said “hundreds of others” subscribed to the organisation’s emails and on-line newsletter.

She said: “The number of people who follow and contribute to NHWNT via Facebook has also doubled. This is a fantastic outcome and a direct result of the efforts and initiatives ... over the last year.”

Free crime prevention workshops for NHW members were held in Darwin, Katherine and Alice Springs and a two-part workshop is coming up in Palmerston. The president thanked Ray Andersson for conducting these workshops voluntarily.

“Those who participated in this training are now able to conduct community safety audits to assist their local community to reduce the

likelihood of crime occurring and the fear of crime – an ongoing benefit for the wider community,” she said.

There had been a “substantial increase” in the number of community organisations requesting the presence of NHW at their events. Thanks to its volunteer base, the organisation had been able to meet these requests.

Ms Schultz said the board of management met monthly throughout the year in Darwin, including the Katherine and Alice Springs co-ordinators through teleconferencing.

She welcomed a new Southern Regional Co-ordinator, Lauren Winter, the first one in three years and thanked the Northern Regional Co-ordinator Judy Troy, regretting that the dedicated coordinator since 2012 had to return to WA.

The Safety House program continued to grow steadily, with a total of 116 Safety Houses throughout the Northern Territory and 8,000 children at 28 schools being told about the program.

The President announced a new UV

## **“There had been a “substantial increase” in the number of community organisations requesting the presence of NHW at their events.”**

marker pen project, allowing people to identify property with a driver’s licence or Medicare number, invisible except under a UV light – “a much easier alternative to engraving”.

NHW Australasia NT representative, Senior Sergeant Troy Stephens, said in his report that NHWNT had been awarded a NHWA Community Grant to upgrade its present website to enable it to be responsive to smartphones and tablets.

Another NHWA Community Grant, the “Clean and Clear” project, created for the community of Wurrumiyanga on Bathurst Island, was awarded to Station Officer Matt Brookhouse of the NT Fire & Rescue Services, with full support from NHWNT.

This project’s aim is to bring back the natural beauty, to get rid of the rubbish, so that rats, snakes, mosquitoes and disease will go away. Matt Brookhouse received the 2014 NHWA Commonwealth Minister of Justice’s Innovation Award to recognise this innovative community project to promote safety and NHW values in the community. The award was selected through the NHWA Community Funding Program.

About 36 people attended the AGM on Thursday, November 6, at Paspalis Centrepoint on Darwin’s Smith St Mall. A video streaming throughout the Territory was also provided for those unable to attend.



# NHWNT proud of their Support and Liaison Officer

It seemed that everyone but Senior Constable Tracy-Dale Middleton, Neighbourhood Watch NT Support and Liaison Officer, was aware of who the recipient of the 2014 Neighbourhood Watch Australasia Police Commissioner's Award would be. It was extremely difficult to keep it under wraps, especially when there was doubt that she would even be attending the NHA AGM and Conference this year in Cabarita Beach, NSW.

A much deserved award, Neighbourhood Watch NT board members were very proud that Tracy-Dale was the first Northern Territory Police recipient of such an award. The NHWNT Board of Management was extremely pleased that she was recognised for her tireless efforts over the past 5 years.

To quote from the 2014 NHA AGM this award is:

*"To recognise a police officer or employee who has volunteered their time through Neighbourhood Watch to*



*empower people and communities through the development of strong and effective partnerships that promote quality of life, wellbeing and social inclusion."*

The above paragraph describes Tracy-Dale to a capital T.



Seated L to R: Acting Commissioner NT Police Reece Kershaw, Vicki Schultz (President NHWNT) and son Deegan, Hon John Elferink MLA (Attorney-General).

L-R Back: Sgt Mark Soligo, Helen Roberts (Treasurer NHWNT), Jack Henderson (NHWNT Board), Susan Fraser-Adams (Vice President NHWNT), S/Sgt Troy Stephens (NHA Representative), Marion Hancock (Secretary NHWNT), Tracy-Dale Middleton (NHWNT Support & Liaison Officer), Carolyn Reynolds (NHWNT Board), Phill Ryder (Public Officer NHWNT), Sue Seears (NHWNT Support & Safety House Coordinator). Not pictured: Duana Job (Katherine Regional Coordinator NHWNT) and Lauren Winter (Southern Regional Coordinator NHWNT).

It was a very stunned Tracy-Dale that was forced to hand over the photographer duties on the night to have her own photo taken with NSW Deputy Commission Nick Kaldas.

In her own words.. "It's great to be recognised for the work that I do every day, and that I actually love what I do!





# Queensland Neighbourhood Watch gets support from Minister

Neighbourhood Watch Australasia and Neighbourhood Watch Queensland have a strong working partnership. As Neighbourhood Watch programs across Australasia are recognised for their significant contribution to creating safe and vibrant communities, Queensland Neighbourhood Watch has undergone a significant revitalisation, with the support and commitment of funds and resources by the State Government and Queensland Police Service. We approached the Queensland Government Minister for Police, Fire and Emergency Services, the Hon Jack Dempsey for his thoughts on Neighbourhood Watch Queensland.

The following is from the Minister:

**I**'m proud to say this government is continuing to revitalise frontline services for families from the Cape to Coolangatta.

Many of these families, in neighbourhoods across the state, exemplify the true Australian spirit of looking after your mate through organisations such as Neighbourhood Watch.

I know the value added by dedicated community members and communities and that is why in Queensland we are providing \$1 million a year, over four years, to renew Neighbourhood Watch and Crime Stoppers.

The myPolice Neighbourhood Watch blogs have had over 110,000 visits, in excess of 3,000 published posts, 170

community authors, 55 police authors and over 2,100 community members have joined as online members.

By embracing technology, Queensland is ensuring that we engage a new generation of community focussed neighbourhood watch volunteers.

I have been working to engage communities from right across the vast expanse of Queensland into modern community policing.

In the Torres Strait we have launched the first community based e-groups so that distance is no barrier to community awareness and safety.

We have also engaged the boating community of Townsville with the state's first marine group of volunteers

ensuring that families are safe on land and on the water.

I am very proud to have been working tirelessly with the dedicated men and women of the Queensland Police Service and Neighbourhood Watch Queensland to revitalise community policing.

The dedication of officers and volunteers means safer suburbs, safer businesses and safer streets right across Queensland. It will mean a brighter future for every Queenslanders.

**Jack Dempsey MP**  
**Minister for Police, Fire and**  
**Emergency Services**



# The 2014 Neighbourhood Watch Queensland Conference

**Elvis Guzik, State Coordinator, NHWQ**

**O**ver 260 people gathered in Caloundra on Saturday, October 18 for the 2014 Neighbourhood Watch Queensland (NHWQ) State Conference.

There was plenty of enthusiasm in the crowd who were looking forward to hearing an update on the continued improvement of the NHWQ program. The renewal of NHWQ has come a long way since the Queensland Government provided significant funding to enhance crime prevention and community safety across the state.

A number of speakers elaborated on the status of the renewal including significant new participation in the NHWQ program, an increase in the number of active NHW groups across the state and the improved communication between police, NHWQ State Office and the community.

As the program moves further into the online world, the conference was also a day of firsts with the 'live streaming' of the NHWQ State Awards ceremony. 117 individual viewings (approximately 500 people) watched the awards ceremony via the internet at locations across Queensland. This is just the start of the future for the NHW program in Queensland.

The NHWQ Conference is also an avenue to celebrate the achievements of local community and police who



dedicate their time and efforts to make the program work. Distinguished winners of this year's Neighbourhood Watch Police Liaison Officer and Community Member awards were:

- Police Liaison Officer of the Year – Sergeant Ken Robinson, North Brisbane District.

- Community Member of the Year – Mark Ellwood, Far Northern District (Palm Cove NHW).

Because of their hard work over many years and dedication to the NHW program, both Ken and Mark are deserving winners of the State Awards. These and all the other volunteers and police make Neighbourhood Watch a worthy program and NHWQ looks forward to continuing the ongoing relationship with all the hard working NHW folk across Queensland.





# A modern NHW Tasmania: where to from here?

**Jan Dunsby, State President**



Jan Dunsby, State President.

2013/14 has been a year when Neighbourhood Watch Tasmania commenced a transition to a more contemporary model of governance. Whilst undertaking this, I have been extremely mindful of protocols and traditions of the organisation. Hopefully we now have the model that covers all the bases and I was pleased to see the unanimous vote supporting the new constitution in September.

Where to from here? We will advertise both internally and externally for dedicated and motivated Board Members; create a straight forward manual; launch our new website which will include a dedicated member area that is password protected. That is just the start.

Over the past few months I have had queries from four people interested in starting up a new Watch. My usual quandry around this is that is it usually driven by increased crime and lengthening police response. Let's hope the rebuild of police numbers will redress these issues, hand-in-hand with Neighbourhood Watch Tasmania.

We have been part of several projects driven by Neighbourhood Watch Australasia. These have been around domestic violence, rural and remote communities and the ThinkuKnow cyber-safety project. Each of these programs are supported by brochures and I encourage you to distribute these in your communities.

The words above are extracted from my President's report as presented at our annual general meeting in November. These words do not even begin to reflect the many hours of preparation that the Executive has put into developing a Constitution that meets the needs of a "today" organisation, as well as forward thinking to incorporate our ever-changing community.

As volunteers we all give our utmost to ensure the success of our organisation. Like many groups across Australia, our volunteer numbers are diminishing, so it is time to think smarter about how we market ourselves and sell our message. These sentiments were pivotal in the address to members at the annual general meeting given by Hon Rene Hidding, Minister for Police and Emergency Management. He talked about the key to communicating (particularly with the younger generation) and how it lies in



Members of the State Committee and annual general meeting guests: (L-R) Ken Geeves, Hon Rene Hidding MP, Gerry Bartley, Wayne Burgess, Pat Leary, Commander Brett Smith, Robert Harcourt-White, Jan Dunsby, Malcolm Grant.

the palm of many hands – the mobile phone. Not just a means of making calls and texting any more but a total communication device. From a crime prevention and community safety

perspective, the ability to report real-time crime or to be made aware of real-time criminal activities is a captive way to engage younger generations in Neighbourhood Watch principles.

# Neighbourhood Watch sets its directions in Victoria

**O**ver the past year, NHW Victoria has developed its Strategic Plan 2013-2016 which is built upon the three pillars of Engagement, Education, and Partnerships. An Implementation Plan to execute these strategies has also been developed.

- Whilst **engagement** is a traditional role of NHW, in Victoria we have turned our attention to a broader range of groups in the community and different ways of interacting with the community.
- For example, a NHW has been established at a public housing

estate in the inner suburb of Carlton where 2,000 people from 20 nationalities are concentrated in multi-storey buildings on a relatively small area of land<sup>#</sup>. Another project has started in the outer suburb of Dandenong, where 60% of the population was born



Carlton Estate residents receive graffiti removal training.



**“In the past year our active volunteer numbers have increased by 15% to 6,500. However, our online supporter numbers have doubled to 50,000 in this same period.”**

overseas and most of these come from countries where English is not the main language.

- As with most community organisations, NHW in Victoria is moving to greater use of computer technology. For example, in the past year our active volunteer numbers have increased by 15% to 6,500. However, our online supporter numbers have doubled to 50,000 in this same period.
- Since it was established, a main function of NHW has been the **education** of the community on crime prevention.
- Again we have developed better ways of educating the public including the use of diagrammatic brochures to assist people with English difficulties<sup>#</sup> and the use of a computer game for older primary school aged children<sup>#</sup>.
- We have engaged a Victorian-based educational provider to develop a certified training program to teach leadership skills to people who are



Ballarat NHW wishilockedit campaign supported by Win TV and other local organisations.

- becoming involved in some of the NHW programs.
- Over its history in our state, NHW has been in a strong **partnership** with Victoria Police. In recent times, this relationship has changed from NHW being subservient to the two organisations being equal partners. More importantly, NHW has developed partnerships with a number of other Government and corporate organisations.
- For example, NHW is being supported by radio stations in Melbourne and a TV station in Ballarat.
- In addition to local Government, NHW has been working on joint projects with the State Emergency Service and the Country Fire Authority.
- NHW Victoria now has six Ambassadors drawn from the media, tourism and entertainment industries to advocate on our behalf throughout the community.

# These projects are being supported by NHW Australasia



Smart Watcher computer game for older primary school children.





# Satterley Property Group engages with Knock Knock

Since forming in 1980, Satterley Property Group has since become one of Australia's largest independently owned property development companies.

**N**eighbourhood Watch WA first developed a relationship with Satterley through Shahan Hobson, the Community Development Coordinator for the South Metro district, by providing NHW bin stickers for Satterley residents.

Buying a block of land and building a house is one of the biggest decisions and financial outlays that a family can make. One priority for many new land buyers is that they are buying into a "safe community". This is where the NHW philosophy is closely aligned with the values that Satterley promotes in their residential estates, by creating an environment where people feel safe and feel connected to their community. Where people are proud of where they live and who have a sense of belonging in their community.

"The NHW philosophy is everything that our Satterley communities

strive to be and promote in order to become a safer community," Shahan said.

"They are all attributed to developing community spirit, getting to know your neighbours and having a sense of belonging. In turn, hopefully, comes a reduction in crime. Our philosophy is that people don't want to just buy a block of land, they want to buy into a family friendly lifestyle in a safe healthy community and to have a sense of belonging. This is what the Satterley Community Development Program is about and we would love for our communities to continue to live by this in the future."

"One of the biggest ways for people to feel safe is through knowing the people that live in their street/ neighbourhood. We provide various opportunities throughout the year to ensure that residents have the chance to get out and meet each

other. We basically promote the NHW philosophy in every way that we can."

The NHW WA office provided a copy of the Knock Knock resource to Satterley as a communication tool that may benefit new home owners in their estates. The card was well received and has been developed to suit the needs of the individual estates.

"We loved the concept of the Knock Knock Cards developed by NHWA and saw that there would be many benefits to our new communities," Shahan said.

"With NHW WA permission, we redeveloped the cards to align with each of our communities. We then distributed them to all houses within the community. In older neighbourhoods, over time you tend to meet your neighbours and form relationships with them. There is generally a "Mary and Bob" who



have lived in the street for years and act as the conduit for people to meet each other. In our new communities, EVERYONE is new and no one knows who is moving into their street. The Knock Knock cards were a great way to break the ice between neighbours and swap contact details. Knowing that you can contact someone in your street in a time of need is reassuring for new residents."

"The reaction to the cards from new residents has been positive. In one of the estates there was

a great uptake of the cards. At a local community meeting the card was shown to over 100 residents and all of them requested that the cards be delivered again as many of them were new since they were last distributed."

Overall, Satterley is well on their way to creating connected, safe and cohesive communities.

"The more opportunities people have to meet up and chat, the more they are working out where they all live in relation to each other which is great. Most people tend to

know their neighbours enough to wave as they drive by, but we want to take it further. We want them to feel comfortable to knock on their neighbour's door and ask for a cup of sugar, to bring in the neighbours bins or collect their mail, or simply keep an eye on their place while they are away."

Neighbourhood Watch WA plans to introduce the Knock Knock card to other land developers in WA with the hope the resource is picked up and adapted for other residential land estates.



# ThinkUKnow Partners with Neighbourhood Watch Australasia



On 11 February 2014 Neighbourhood Watch Australasia joined the ThinkUKnow Australia Program; a partnership between the Australian Federal Police, Microsoft and Datacom that provides free, evidence-based cyber safety and security sessions to all Australians.

## Federal Agent James Braithwaite, AFP

free presentations to parents, carers and teachers after hours through schools or community groups across Australia with an emphasis on child protection.

With more than 17.3 million mobile phone subscribers and some of the highest rates of social media use Australians are becoming increasingly interconnected. The most vulnerable point in any technology is human behaviour so we must encourage people to learn how to protect themselves and make the most of what technology has to offer them.

If you are interested in booking a presentation speak to your local Neighbourhood Watch group and then please contact the ThinkUKnow booking team on 1300 362 936 or book online at [www.thinkuknow.org.au/site/makeabooking.asp](http://www.thinkuknow.org.au/site/makeabooking.asp). We are working with our State and Territory Policing partners as capacity to present in regional areas is limited due to the distribution of our volunteers.



**T**hinkUKnow was originally developed in the United Kingdom by the Child Exploitation and Online Protection Centre in 2006 and was piloted in Australia in 2009.

The program sees industry partner with law enforcement agencies including the Australian Federal Police, Northern Territory Police Force, Queensland Police Service, South Australia Police, Tasmania Police and Western Australia Police, educating people to protect themselves and their families online. The program offers





**'Talk it over 24 hours  
a day from anywhere  
in Australia.'**

We answer callers with a wide range of concerns regarding families, relationships, being a dad, and the workplace.

We helped over 37,694 callers last year.

Men and women called from all over Australia any hour of the day or night asking for practical management solutions with those concerns most of us face at some time in our lives.

**1300 78 99 78**  
[www.menslineaus.org.au](http://www.menslineaus.org.au)

**Talk it over**  
**Mens**  
**Line**  
**AUSTRALIA**

Specialist, professional counsellors – providing 24 hour, 7 day support.

A service managed by Crisis Support Services Inc.

